

Desktop Video Conferencing (DVC)

Facilitating video collaboration



Desktop Video Conferencing (DVC)



HEAnet has established a licensing arrangement with Vidyo for the provision of this service.

Vidyo represents the very latest in low-latency, high-definition video-conferencing technology. It can be employed in an academic or research setting with a minimum of equipment requirements.

HEAnet's Desktop Video Conferencing (DVC) can bridge the distance between staff, partners and locations instantly. Available on desktop and mobile devices, as well as dedicated video-conferencing equipment, Vidyo represents a first-choice solution for desktop conferencing, with the option of federated log-in via Edugate. Please visit:

www.heanet.ie/services/identity-access/edugate

Cost

There is no charge to HEAnet clients for the use of Desktop Video Conferencing.

Who Can Use It



To set up on HEAnet's DVC system, a client simply needs to contact HEAnet's Multimedia Team.

HEAnet has access to a number of free Vidyo licences, and will dispense these licenses to the client, and assist in the process of setting up a "tenant" or user-interface, for the organisation.

This can then be administered by the relevant IT department, providing licenses as required to staff, academic partners and students.

Minimal Equipment Needs

DVC can be set up through a variety of available platforms and equipment, including desktop, mobile, and audio visual set-ups.

Client Needs

Educational and research institutions around the country regularly need to confer and hold conference meetings. These often involve both internal staff and external partners.

These can vary from regular meetings, to video workshops, to thesis defences, to critical cross-institutional meetings. A dependable video conferencing system is vital in these scenarios.

Setting up a video conferencing system between different organisations can be challenging. The process can be complicated by issues such as firewalls, incompatible equipment and video lag.

HEAnet's DVC service resolves the above issues through a common and easy-to-use video conferencing solution. This avoids the prohibitive costs of installing new "room" based systems. Crucially, the installation of Vidyo on existing equipment causes a very minimal amount of disruption to educational or research organisations.

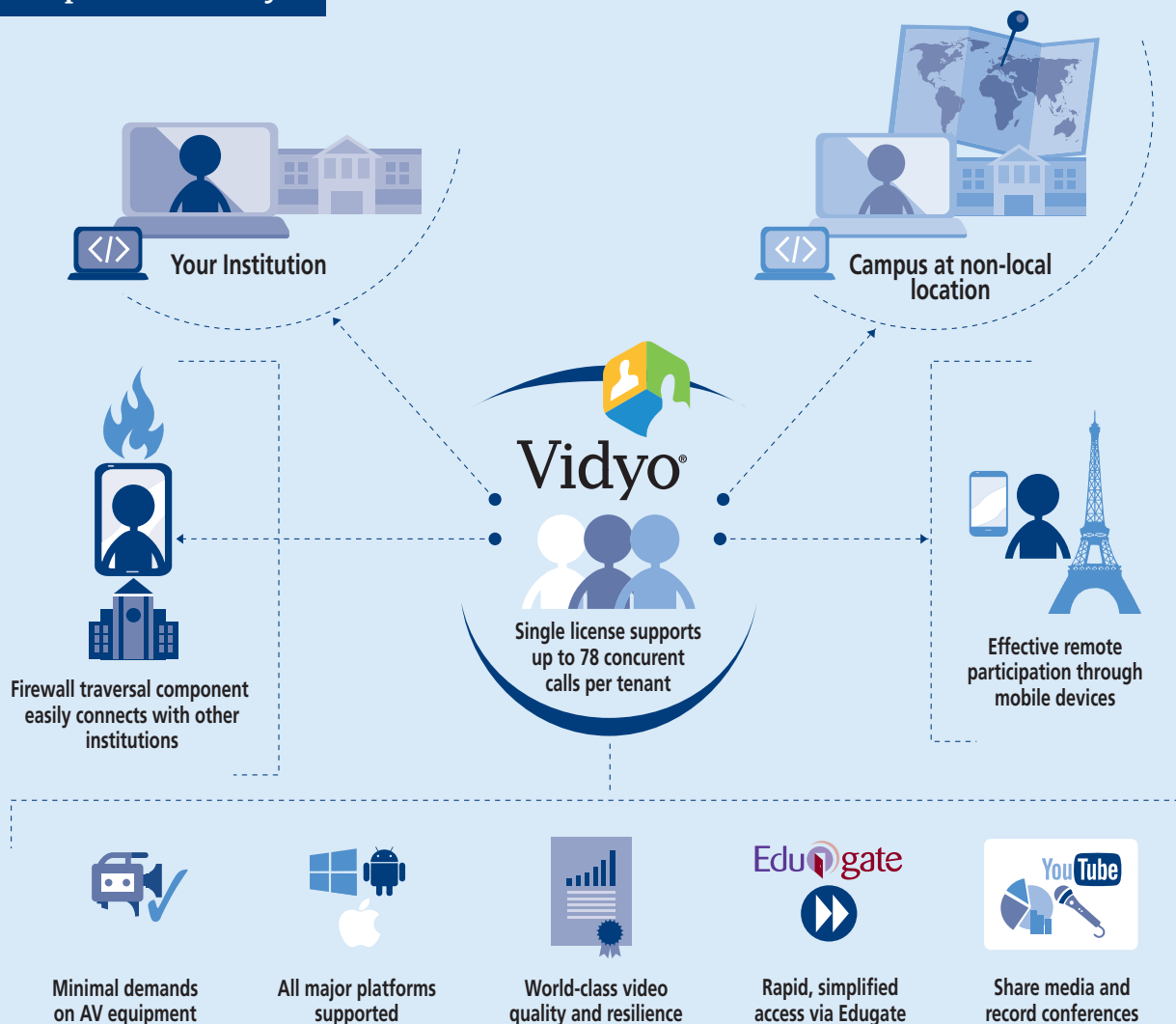
DVC Features

HEAnet's DVC service can be used for quick one-to-one video conferences, or for large-scale meetings. The service features:

- A simple and intuitive "click-to-connect" user interface
- Large scale video conferences that can host up to 78 concurrent users
- High definition, low-latency video streams
- In-call features and interaction options
- The ability to easily share in-call slides, media and video, and record conferences

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HEAnet's provision of Vidyo



Aidan O'Donovan, Senior Technical Officer, University College Cork

- “For us, Vidyo (as provided by HEAnet) is a no-brainer option.”
- “Vidyo allows us to roll out DVC to a much larger base of users...from a users perspective, it's very intuitive.”
- “Federated access (via Edugate) represents an exceptional evolution of the software, and makes life so much easier for us.”



Contact HEAnet



Before contacting HEAnet regarding setting up DVC in your institution, **please check first with your IT department** then contact the HEAnet NOC.

Support for institutions using DVC is available through the HEAnet NOC. You can contact the HEAnet NOC by emailing noc@heanet.ie or by calling 01-660-9040, Monday to Friday, 09:00 - 17:30.

The HEAnet NOC is committed to ensuring every client receives a consistent, responsive service with an emphasis on minimising client disruption.